

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-6)
PRINCIPLES OF MANAGEMENT
Subject Code : BHMCT-609-18
M.Code : 79345
Date of Examination : 01-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

1. Write short notes on the following :
 - a) What is Scalar principle?
 - b) What is scope of management?
 - c) Pen down the role of professional manager.
 - d) What is Transactional analysis?
 - e) What is meant by group dynamics?
 - f) Pen down the causes of individual differences.
 - g) What is meant by delegation?
 - h) Differentiate between centralization and decentralization.
 - i) What is unity of command?
 - j) What is time management?

SECTION-B

2. Pen down the various styles of leadership.
3. Discuss the various functions of management.
4. Discuss the recent trends in management thoughts.
5. Write the various forms of organization structure.
6. Pen down various types of groups.

SECTION-C

7. Discuss the evolution of management and classical & behavioral approaches of management.
8. Discuss the planning process in detail as well as its types and levels of plans.
9. Define Controlling. Discuss the process and techniques of controlling.

NOTE : Disclosure of Identity by writing Mobile No. or Marking of passing request on any paper of Answer Sheet will lead to UMC against the Student.

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BHMCT (Sem.-6)
FRONT OFFICE MANAGEMENT
Subject Code : BHMCT-605-18
M.Code : 79341
Date of Examination : 24-11-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is **COMPULSORY** consisting of **TEN** questions carrying **TWO** marks each.
2. SECTION-B contains **FIVE** questions carrying **FIVE** marks each and students has to attempt any **FOUR** questions.
3. SECTION-C contains **THREE** questions carrying **TEN** marks each and students has to attempt any **TWO** questions.

SECTION-A

1. Write briefly :

- a. Budget cycle
- b. Factors affecting front office budget
- c. Budgetary control
- d. Forecasting
- e. Condominium
- f. Rule of the thumb
- g. Revenue reports
- h. Regional carriers in aviation
- i. Flight safety manual
- j. Inflight monitoring by operator.

SECTION-B

2. Write the factors affecting budget planning.
3. How do we forecast room revenue?
4. Write the advantages and disadvantages of timeshare business.
5. How is cost and pricing done in accommodation management aspects?
6. Write, in detail about the airline industry in India and name three national carriers.

SECTION-C

7. Write in detail about budgeting, refining budgets and budgetary controls.
8. How to improve the condominium concept in India?
9. How is equipment management and maintenance done under accommodation management aspects?

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BHMCT (Sem.-6)
BANQUET AND RESTAURANT OPERATIONS & MANAGEMENT
Subject Code : BHMCT - 603-18
M.Code : 79339
Date of Examination : 22-11-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO mark each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students has to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a) Furnishings
- b) Misc-en-Scene
- c) Mock tails
- d) Trade Fair
- e) Scullery
- f) Checklist
- g) Burnishing
- h) Conference
- i) Exhibition
- j) Cold Buffet.

SECTION-B

2. What factors should be kept in mind while selecting and planning heavy duty equipment?
3. Explain what is MICE and what is its importance to hospitality industry?
4. What are the different records maintained in Kitchen Stewarding department?
5. With a neat format, explain what is function prospectus and why is it important?
6. Which key factors are required to make an event successful?

SECTION-C

7. 'Kitchen stewarding department is the backbone of the F&B Operations'. Explain in detail.
8. Define the term buffet. What are the different types of buffet that are used in hospitality Industry?
9. Explain what Ancillary areas are and why are they important? Draw a neat layout of a speciality restaurant.

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